arcelik

Arçelik A.Ş. Ankara Bulaşık Makinası İşletmesi

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To Whom It May Concern,

We started to work with Doruk Otomasyon ve Yazılım San. Tic. A.S. via the reference and proposal

of our Romania Arctic plant, during installation of Promanage production monitoring and tracking

software simultaneously the beginning of our TPM duration on November 2014.

With the help of Promanage software, we have improved averagely 10% of our bottleneck

equipments' cycle time and 15 points of the plant OEE value. With the approach of TPM system

that "unmeasurable losses can not be improved", it also helped us to see the total effect of setup

durations, major/minor stoppages, breakdowns and speed loss to improve them.

We have distributed Promanage system to our all A Class Equipments when we had seen the

benefits provided. In this duration, we received very quick responses from Doruk Otomasyon

company for both educational demands, technical problems and information requests.

We have had the opportunity to get to know different application areas where we can get

benchmark with "Meeting at Doruk" events where user of Promanage companies from different

sectors come together.

We recommend the Promanage software to all businesses that aim to work more efficiently in

this time of increasing customer needs and sharpening competition.

Yours Faithfully,

Ramazan YESIL

Senior Specialist, Production

Arçelik A.S. Dishwasher Plant

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