

Dear Sir/Madam,

We have been using "ProManage Software" of "Doruk Otomasyon" for 10 years, as Eczacıbaşı-Lincoln Electric/Askaynak. First, we needed to make traceability of the products better so met Doruk Otomasyon. The solution they provide met our demands perfectly.

This software also allows to follow the most important KPI's like Operator Performance, Machinery Speed, Energy Consumption, Raw Material Performance, Maintenance Indicators and much more.

We recently used the data logged by ProManage for a Lean 6 Sigma Project. The data and graphs are so easy to understand and suitable to be analysed. Thus we could realise that long term data logging brings big opportunities that we can never get from daily observations.

One of the best side of Doruk Otomasyon is after sales services. Those who associates with Doruk Otomasyon never feels alone. Whenever we need help with ProManage or something different, they have always been there.

ProManage is also a very flexible software. We have almost requested 50 updates in order to follow new data or prevent mistakes, in 10 years. Doruk has successfully designed and installed %90-95 of these requests.

ProManage can be integrated with ERP systems. Product Specifications can be transferred from ERP to ProManage and Production Quantities can be transferred from ProManage to ERP.

Best Regards,

Eser YALÇIN

Production Specialist

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